

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/KOL/2024/011**

Mr. Dipak Choudhary ..... **Complainants**

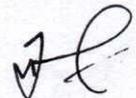
vs

Peerless Hospital.....**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	2.	13/05/2024	<p>The complaint was heard by us on the last occasion. When we were about to pass order Dr Sudipta Mitra, representing Peerless Hospital, wanted an adjournment on the ground that they would require sometime to settle the issue amicably with the complainant. Hence, we reserved our judgment.</p> <p>During pendency of the matter, CE has settled the matter upon payment of Rs. 30,000/- that the complainant has already accepted.</p> <p>The complainant by a mail dated April 22, 2024, agreed to accept Rs. 30,000/- as final discount. The text of the mail is quoted below:</p>





*"We thank you for calling me to your office on 19/04/2024. Based on the discussion you offered a final discount of Rs. 30,000/-on the above-mentioned bill value and agreed to by us, me & Mr. Shekhar Nath Roy, who accompanied me to your office. Furnished below is my bank account details for your transferring Rs. 30,000/-".*

Today, when the matter is called on the complainant would contend, he was not properly heard on the last occasion and he wants a decision on the issue from the Commission.

We are totally surprised with the conduct of the complainant when he would say that he was not heard on the last occasion. We have the hearing recorded at our Commission that would be available for the complainant to verify.

For ends of justice, we permit the complainant to retract from the settlement. Let him pay back the amount that he received from Peerless and inform us accordingly so that we can re-open the issue. Till then, we treat the

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complaint as disposed of on the basis of his mail dated April 22, 2024 as referred to above.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*WJ*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission