

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/PAB/2024/078


Ms. Nilam Burmwal Complainant

vs

Royal Care hospital, Raniganj.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	02/04/2024	<p>The complainant along with her husband met with a road traffic accident. They approached the Clinical Establishment for treatment. The husband received injury for which the doctor advised orthopaedic intervention.</p> <p>Surgery was done. Implant was subsequently removed.</p> <p>The complainant would contend, it was a case of minor injury suffered due to fall from the Scooty on the road and could not be said to be road traffic accident as such. Such orthopaedic intervention was not at all required. Moreover, the implant removal also costed a substantial sum that they had to bear as it was outside</p>

		<p>Swasthya Sathi Scheme. Hence, the complaint before the National Human Rights Commission.</p> <p>The complaint has been forwarded to us through Ministry of Health and Family Welfare, State of West Bengal.</p> <p>Today, at the hearing the complainant would categorically submit, she has no complaint as against the hospital. Her complaint would be as against the doctor that would be outside our domain.</p> <p>Since the complainant has no grievance as against the CE we do not wish to interfere.</p> <p>She would be at liberty to approach appropriate authority ventilating her grievance.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p> 
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			<p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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