

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2024/076

Ms. Shraboni Chatterjee Complainant

vs

Eskag Sanjeevani.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	02/04/2024	<p>The complaint would relate to excess amount paid in a case of Swasthya Sathi admission.</p> <p>The complainant would rely upon the receipt dated June 30, 2023 that the CE would deny.</p> <p>The CE would contend, the patient was treated at their establishment under Swasthya Sathi Scheme and no additional amount was taken from the patient.</p> <p>The complainant has relied on the hand written receipt duly signed by the recipient. The CE is categorically denying the signature appearing therein. According to them, upon receipt of the complaint, they made an in- house enquiry and found no money was ever received by any of the staff of the establishment.</p>



The complainant has stated, she paid the money to a lady sitting in the counter.

CE has produced three lady staff, the complainant could not identify the culprit from amongst them.

It is a fit and proper case for the police to investigate in case any FIR is lodged.

The complainant would be free to approach the Police Authority on that score.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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