

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/KOL/2024/075

Mr. Kuntal Bagani Complainant

vs

Lakhotia Diagnostic Service Pvt. Ltd..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	02/04/2024	<p>The complaint would relate to USG report.</p> <p>The complainant would contend, the report was inconclusive.</p> <p>We have requested Dr. Hawlader, HOD, Radiology, IPGMER to be present at the hearing as expert. Dr. Hawlader is present with us. He has interaction with the complainant as well as the diagnostics centre. According to him, size of the lymph nodes of USG was small (sub-centimetre). Some time it is difficult to obtain adequate sample by FNAC and also the radiological features are benign in nature.</p> <p>The concerned urologist have not denied FNAC.</p>

They advised follow up and CECT of neck.

According to Dr. Hawlader, the report coupled with the future process as suggested, is within the protocol and there is no deficiency on that score.

In such event, we do not wish to interfere with the complaint and the complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authentic

M. P.

Secretary
West Bengal Clinical Establishment
Regulatory Commission