

Case Reference: INT/HOW/2024/046

Mr. Anoop Khaitan..... Complainants

vs

Mercury Diagnostic Centre.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	05/03/2024	<p>The complaint would relate to difference in Triglyceride report.</p> <p>On receipt of the complaint, the Diagnostic Centre called the patient back and did the retest free of cost. The patient is satisfied with the second report.</p> <p>We hope and trust, the Diagnostic Centre should be cautious enough to give accurate result by following strict protocol.</p> <p>Despite notice, the Diagnostic Centre is absent online. We direct CMOH, Howrah to make a thorough investigation and find out whether proper protocol is being followed in the matter of pathological</p>

investigation, upon notice the Commission.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*WJ*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

*R*