

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata - 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/SPG/2024/031

Mr. Animesh Naskar Complainant

vs

Desun Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	27/02/2024	<p>The complaint would relate to billing. The patient was discharged on DORB on the third day of the admission. He was charged for two days.</p> <p>We have examined the bill. The investigations are on the higher side.</p> <p>The CE has charged MRD charges and admission charges separately at the rate of 1150 each that is also on the higher side.</p> <p>We have interacted with the parties. We feel, interest of justice would be sub-served, if we direct refund of Rs. 16,000/ to be paid by the CE in two instalments payable on March 10, 2024 and April 10,</p>

2024.

The complainant is directed to share his bank details so that money could be transferred to his bank account.

In case of default of any one instalment the entire amount then due, would become immediately payable along with the interest of Rs. 7 per cent per annum until realisation.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
WJL

Secretary
West Bengal Clinical Establishment
Regulatory Commission