

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:INT/KOL/2024/017

Mr. Subrata Nag Complainant

vs

Desun Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/02/2024	<p>The patient died during treatment. The complaint would relate to additional amount demanded and collected from the patient family in a case of Swasthya Sathi admission.</p> <p>Additional amount of Rs. 35,000/- was collected on account of cost of blood and high end injection.</p> <p>After receipt of complaint, we asked for response from the CE. It appears that the CE called the complainant and resolved the issue amicably.</p> <p>The complainant has sent us a mail dated February 21, 2024 expressing his desire to withdraw the complaint as his grievance has already been redressed.</p>

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
Bengal Clinical Establishment
Regulatory Commission

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