

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/PAB/2024/028

Mr. Tapan Kumar Dutta Complainant

vs

New Hillview Nursing Home.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/02/2024	<p>This complaint would relate to medical negligence as well as additional payment received in a case of Swasthya Sathi admission.</p> <p>64 years old patient suffered injury due to accidental fall in the lift well.</p> <p>Surgery was done on August 28, 2021. The complainant would contend, despite surgery being done, there had been pain and swelling.</p> <p>The complainant would also contend, they wanted to have the treatment done under Swasthya Sathi Scheme.</p>

Despite assurance given that the patient would be transferred under Swasthya Sathi, the concerned CE had realised Rs. 40,000/- in cash before the case was referred to Swasthya Sathi Department.

He approached the Consumer Forum where his complaint is awaiting decision.

This issue could be effectively gone into by us had there been no parallel proceedings.

Let the complainant have his other avenue exhausted. In case occasion so arises after disposal of the Consumer Forum proceedings, he may approach us for appropriate relief.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee - Member



			<p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Dr.Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Sri. Sutirtha Bhattacharya, IAS (Retd)- Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p>
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Authenticated

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Secretary
Bengal Clinical Establishment
Regulatory Commission

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