

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/KOL/2024/027

Mr. Kaustav Bhattacharjee Complainant

vs

Park View Super Specialty Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	16/02/2024	<p>The complaint would relate to billing.</p> <p>We have examined the bill and find a sum of Rs. 2,750/- charged in excess.</p> <p>The CE is present online. They would submit that they are yet to revise their software programming with regard to billing. They assure, they would expedite the process so that bills are properly raised according to the Advisories issued by the Commission.</p> <p>We direct the complainant to share his bank details so that the said sum of Rs. 2,750/- is refunded at once to the complainant.</p>

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Aniruddha Neogi- Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
W.L.

Secretary
West Bengal Clinical Establishment
Regulatory Commission

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