

Case Reference: INT/KOL/2024/011

Mr. Dipak Choudhary Complainants

vs

Peerless Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	31/01/2024	<p>The complaint would relate to amputation of middle finger of the left arm of an one year eleven months old baby who suffered an accident.</p> <p>The patient was initially taken to a local private set-up who referred the patient to Peerless Hospital. Peerless admitted the patient and did the surgery on the next day of admission. The patient was sent to ICU. According to the CE, they got positive result however, there had been further complication that required further surgery to be done. Ultimately, on the 7th day of admission, the patient was discharged on DORB as the father of the patient applied so due to financial reasons. The patient was subsequently taken to a Government set-up where the</p>

gangrenous part of the finger was amputated' and the patient was discharged after OT without in-patient admission. The patient was completely cured and did not have any further complication.

The complainant has approached us against the CE alleging hospital negligence.

We have heard the parties at length.

In course of hearing, Dr. Sudipta Mitra, Medical Director, in his usual fairness, would submit, without prejudice to the rights and contentions of the CE, the administration desires to give a complete re-look to the issue particularly, the financial part of it considering the fact that the complainant is a motor driver and does not have any other sufficient means of livelihood.

We appreciate his gesture.

The complainant would be free to approach Dr Mitra on prior appointment so that the issue could be amicably resolved and informed to us. Till then, the judgment is kept reserved.

			<p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Sri. Sutirtha Bhattacharya, IAS (Retd)- Member</p> <p>Sd/- Dr.Maitrayee Banerjee – Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i>  Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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