

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/WMID/2024/005

Ms. Anupama Pal Complainants

vs

Roy Nursing Home, West Midnapore.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/01/2024	<p>The complainant got a surgery done at a Government establishment however, there was post surgical complication for which the patient suffered skin necrosis on her right arm.</p> <p>The concerned doctor advised the patient to get admission at the CE for curative surgery. The patient was accordingly admitted at the CE.</p> <p>The Nursing Home is present online. They would contend, except the medicine cost, the entire treatment cost was borne by the concerned surgeon. The patient was again admitted for debridement and skin grafting. That time also, concerned surgeon paid the entire cost. Yet, the patient had complain with regard to her</p>



sufferings as according to her, she is not fully cured.

She has shared some of the photographs showing her injury.

We do not find any specific complaint as against the CE hence, we do not find any scope to interference.

The complainant is also absent. We have called the recorded mobile number. The gentleman who received the phone, would submit, he is not in a position to make any submission.

The office is directed to send a copy of the complainant and the foregoing order to the Director, Health Services, for his information.

We dispose of the complaint accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr.Maitrayee Banerjee – Member



Sd/-

Smt Madhabi Das – Member

Anil Kumar Haldar
WJ

Secretary
West Bengal Clinical Establishment
Regulatory Commission

RR