

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/KOL/2024/001

Mr. Jaydeep Dutta Complainants

vs

Fortis Hospital & Kidney Institute.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/01/2024	<p>One Mr Jaydeep Dutta made a complaint against the CE for excessive billing.</p> <p>The complaint was made on December 30, 2023 while the patient was already getting treatment at the CE. Ultimately, the patient got discharged on January 6, 2024.</p> <p>At the time of discharge, niece of the patient Mr Bimal Chandra Dey, Ms. Daisy Dey gave a letter of appreciation to the CE to the extent that she was satisfied with the treatment as well as the bill and the discount that the hospital had given during discharge.</p> <p>Subsequently, she sent a communication to us expressing her desire to withdraw the complaint.</p>



Mr. Jaydeep Dutta is absent before us. The complaint has been made by Mr. Jaydeep Dutta. Despite notice given for today's hearing Mr. Dutta is absent. Hence we do not take cognizance to the complaint made by Mr. Dutta.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authentic

WJ
Secretary
West Bengal Clinical Establishment
Regulatory Commission