

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: INT/KOL/2023/231**

Mr. Sekhar Basu Majumdar ..... Complainants

vs

R N Tagore Institute of Cardiac Science.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	11/01/2024	<p>The complaint would relate to excessive billing.</p> <p>The complainant has no grievance as against the treatment protocol. However, he would candidly confess, he had to leave the hospital because of exorbitant charges in the midst of treatment.</p> <p>For three days accommodation he was charged Rs. 1.9 lakhs and he had to pay it less Rs. 19,000/- as discount, by mastering resources from outside.</p> <p>In course of hearing, Mr. Ghosh, representing the CE in his usual fairness, in deference to the desire of the Commission, has agreed to give him further discount.</p> <p>We direct him to pay Rs. 25,000/- as discount. The</p>

complainant accepts the said sum.

Mr. Majumder is directed to share his bank details with Mr. Ghosh so that money could be sent to him through bank transfer.

It is made clear, this accommodation is made strictly on the basis of the prayer of Mr. Majumder and would not be considered as precedent.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticable*

*[Signature]*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

*[Handwritten mark]*