

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference:INT/BIR/2023/230

Mr. Sujit Kumar Paul & Soumik Paul Complainants

vs

AMRI, Dhakuria.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/01/2024	<p>The complaint would relate to billing.</p> <p>The total bill was Rs. 10,30,445/-. The TPA has approved the bill for Rs. 8,53,767/- and asked the CE to give contractual discount of Rs. 53,767/-. The CE has complied with such direction. Hence, the party had to pay Rs. 1,76,679/- that would mainly constitute the consumable that would be outside the mediclaim policy.</p> <p>The consumable was charged for Rs. 1,04,517/- that would attract 20 percent discount amounting to Rs. 20,900/-.</p> <p>We direct the complainant to share his bank details with the CE so that money could be refunded to him</p>

through money transfer.

Mr. Paul, representing the complainants, would also make grievance as to the balance part of it mainly on account of medicine. Since the issue is covered by the mediclaim policy he would be at liberty to approach the appropriate authority under the mediclaim policy.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authentic

WZP