

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference:INT/HOW/2023/229**

Ms.Papiya Das &Malati Maity..... Complainant

vs

Narayana Multispeciality Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	27/12/2023	<p>The complaint would relate to medical negligence in a case of dengue treatment.</p> <p>We have heard Mr. Abhijit Chakraborty representing the complainant. We have also heard Mr. Rakshit as well as Dr. Sugato Roy Choudhary on behalf of the CE.</p> <p>Our medical expert Dr. Milan Chakraborty has interacted with the parties.</p> <p>Dr. Chakraborty is of the opinion, there is no irregularity in the dengue treatment however, echymotic patch on the right forearm of the patient could not be ascertained medically because no discharge paper from the next CE was produced.</p> <p>The complainant also complained of excessive use of</p>





steroid. On examination of the medical records, Dr. Chakraborty is of the opinion, steroid was used only in two circumstances and that too, at the relevant period as found to have been necessary by the treating doctor.

We do not find any scope of interference.

This order would, however, not preclude the complainant to approach any other forum questioning the treatment protocol that would be outside our domain.

The complaint is disposed off accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

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