

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/KOL/2021/429

Mr. Raj Kumar Chandra..... Complainant

vs

Midland Nursing Home..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	27/12/2023	<p>The complaint would relate to a covid admission in 2020-2021.</p> <p>The complainant approached us with the grievance, his patient was covered by WBHS. CE did not give appropriate cashless benefit. Moreover, the bill on the cash mode system was too high.</p> <p>We heard the matter on August 25, 2021 when we directed the CE to refund Rs. 1.15 lakhs and asked them to retain 1.5 Rs. lakhs as the total cost of treatment.</p> <p>The CE has paid the entire amount, although belatedly.</p> <p>It is made clear, the complainant would be free to</p>

		<p>approach the authority under whom the concerned patient was working, for appropriate reimbursement.</p> <p>We abundantly make it clear, we settled the bill on cash mode for Rs. 1.5 lakhs. The authority would be free to examine the bill and settle the same strictly as per the WBHS rate and give appropriate reimbursement to the concerned employee to the extent permissible.</p> <p>The order dated August 25, 2021 is modified accordingly.</p> <p>The complaint is disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i> <i>Wf</i> Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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