

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/HGY/2023/215

Mr. Habib Molla **Complainant**

vs

Golden touch Healthcare, Hoogly..... **Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	21/12/2023	<p>The complaint would relate to negligence on the part of the centre to report Anomaly Scan.</p> <p>Our expert Dr. Hawladar has evaluated the medical records. According to him, the concerned doctor who has done the Anomaly Scan was not properly authorised to do so.</p> <p>Be that as it may, mistake is exfacie apparent on the face of the record.</p> <p>The complainant would contend, child is still unwell and would require multiple surgery to get cured.</p> <p>We feel, interest of justice would be sub-served if we direct a compensation of Rs. 5 lac to be paid in five</p>

equal monthly instalments commencing from January 15, 2024 and thereafter 15th day of the each succeeding month.

In default of payment of any one instalment, the defaulted amount would become immediately payable along with interest at the rate of seven per cent per annum until realisation.

The complainant is directed to share his bank details with the CE so that money could be transferred to his account directly.

We request the CMOH, Hooghly to make a thorough investigation at the centre to find out whether the present doctors working thereat, are properly qualified to do the tests which are being done at the centre.

We would also request CMOH, Hooghly to take adequate measure and report back to us.

The complaint is disposed of.



Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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