

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/NPG/2023/202

Mr. Susil Kumar Aich Complainant

vs

Zenith Super Specialist Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	17/11/2023	<p>A 76 year old patient was admitted on December 30, 2022 at the CE. She had a long hospital stay. On January 20, 2023 she was shifted to BMRC Hospital where she breathed her last on Jan 23, 2023. The patient had various co-morbidities.</p> <p>Gita Bhowmik having diabetes, was admitted with respiratory difficulty. She stayed in the hospital nearly three weeks. She was being investigated time and again.</p> <p>Main complaint is medical negligence against the doctor as also some un-satisfactory environment of the hospital with a poor hygiene. Behaviour of the nurses are also questionable.</p>

The CE has replied to the response. They denied to have ill-behaved however, that would be a secondary issue.

The treatment of the patient for about three weeks resulting ultimate death at another establishment, would definitely raise medical issue that could be effectively gone into by an appropriate body of experts being the West Bengal Medical Council.

Ill-treatment of the paramedical staff as well as the hygiene issue as raised by the complainant are secondary. It would be prudent for us to wait for a decision of the body of experts on the treatment protocol.

We grant liberty to the complainant to approach the West Bengal Medical Council questioning the treatment protocol. In case he is successful he would be at liberty to approach us afresh.

The complaint is disposed of accordingly.

Sd/-
The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Suben Batabyal

W/B
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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