

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:INT/SPG/2023/201

Mr. Navanit Manna..... Complainant

vs

IRIS Health Service Ltd.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	17/11/2023	<p>The complaint would relate to untimely death of a young 15-year-old student who got admitted with a history of uneasiness and fever two/three days ago.</p> <p>According to the treating doctor, the patient revealed in confidence before him at the OPD that he had taken 150 mg of Amlodipine (Stamlo) on October 2, 2023whereas he came to the OPD on October 3 2023. It further appears, that the patient was already having psychiatric treatment elsewhere.</p> <p>The patient was admitted as per advice of the concerned treating doctor. The complainant would contend, there had been inordinate delay in addressing the</p>

		<p>issue by the doctor.</p> <p>The hospital shared all medical records. Our esteemed members on the panel have evaluated the medical records.</p> <p>They are of the opinion, the situation was too critical and it deserved proper counselling of the patient family at every stage by the treating team that possibly did not happen.</p> <p>The patient succumbed to his illness. Since it was a case of medicine overdose the CE informed the police and police sent the body for autopsy. Post-mortem report is awaiting.</p> <p>The complainant would contend, there had been lapses on the part of this hospital. Despite referral by the treating doctor, the Cardiologist did not come at the right moment.</p> <p>The patient should have been properly treated and there had been medical negligence.</p>
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The ill-fated mother of the child would rightly complain, they did not choose the doctor. Hence, the hospital has the responsibility for any lapses or negligence, if any, in the matter of treatment. Medical negligence is outside our domain. The complainant is free to approach the West Bengal Medical Council for the said purpose.

We grant liberty to the complainant to approach the West Bengal Medical Council for the said purpose. In case he gets a favourable response from the West Bengal Medical Council as well as the post-mortem report he would be at liberty to approach us afresh.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Authenticated
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
WJ

Secretary
West Bengal Clinical Establishment
Regulatory Commission

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