

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/KOL/2023/198**

Md. Mahfooz Alam ..... Complainant

vs

Islamia Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	02/11/2023	<p>The complaint would relate to post-surgical complication in a case of Gall Stone Surgery. Surgery was done under Swasthya Sathi Scheme.</p> <p>The surgery had been uneventful however, there had been complication that could be detected as Bile Duct lick. The patient was conservatively managed.</p> <p>The concerned surgeon who is present online, would submit, the condition of the patient deteriorated so rapidly they could not get any time to do the curative surgery and the patient unfortunately passed away.</p> <p>Ruhil Alam, representing Islamia Hospital, would volunteer to refund the cost of ventilator circuit that was</p>

purchased by the patient family. Mr. Alam would also assure, in case the cash memos relating to medicine purchased from the outside, are produced, he would refund the said sum to the complainant.

The complainant has already approached the West Bengal Medical Council as against the treating surgeon. Let him pursue his complaint before the Council. In case he is successful therein he would be at liberty to approach us afresh.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

*Authenticated*  
*[Signature]*

**Secretary**  
**West Bengal Clinical Establishment**  
**Regulatory Commission**

*[Handwritten mark]*