

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/HGY/2023/194

Mr. Animes Bag ..... Complainant

vs

Zenith Nursing Home, Hooghly.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	02/11/2023	<p>This complaint would relate to post surgical complication in a case of gallstone surgery that ultimately resulted an unfortunate death of the patient. The surgery was done on August 26, 2023. Very next day, patient had a complication. However, the concerned surgeon could not detect the same at his morning visit. The patient became critical at the later part of the day.</p> <p>As per the advice of the surgeon he was referred to Government set-up for cardiological treatment overlooking the complication that had happened from the surgery.</p> <p>Our esteemed medical members present at the panel, are ad-idem on the issue, the problem should have been</p>



			<p>approached from a different angle. The concerned surgeon should have done USG to find out whether there had been any surgical complication. It was not done. However, it is our prima-facie view.</p> <p>We feel, the complainant should approach the appropriate authority on medical negligence as against concerned surgeon.</p> <p>The concerned surgeon was introduced by the CE and CE cannot avoid their responsibility. We permit the complainant to approach us afresh if he gets a favourable decision from the appropriate authority on medical negligence.</p> <p>Before we part with, we would be failing in our duty if we do not point out that the CE should augment their infrastructure.</p> <p>They do not have any USG facility. In such case, they must have a tie up to have emergency USG done for their in patients and revamp their treatment protocol to avoid unnecessary complication.</p>
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