

Office of the West Bengal Clinical Establishment Regulatory Commission  
1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.  
Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: INT/KOL/2023/200**

Mr. Subhas Kumar Khandelwal ..... Complainant

vs

Sahid Khudiram Bose Hospital, B T Road.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	02/11/2023	<p>Despite notice, the CE is not present. However, Ms. Chowdhury, Learned Advocate representing the CE would inform us, the CE would be joining very soon.</p> <p>We have heard the complainant.</p> <p>The complainant got the treatment done under PPN package for Rs. 21,000/-. In addition, the CE realised Rs. 4,645/- out of which we find that a sum of Rs. 962/- was wrongly charged.</p> <p>Ms. Chowdhury would assure us, the CE would refund the said sum as and when the complainant would share his bank details.</p> <p>Balance part of the additional amount would amount</p>

to non surgical item less 20% discount as per our Advisory registration and biopsy charges that would not be covered by PPN package hence, we do not interfere on that score.

We direct the complainant to share his bank details with the CE so that the said sum Rs.962/- could be refunded at once.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

*Authenticated*

*W.B.*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission