

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:INT/EMID/2023/196

Mr. Madan Mohan Bag Complainant

vs

Apollo Multispeciality Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	02/11/2023	<p>The complaint would relate to billing in a case of gallstone surgery.</p> <p>The complainant approached the CE for cashless admission on the basis of his medi-claim policy that the TPA disapproved. Such disapproval was made known to the complainant before hand.</p> <p>We find from the Admission Form, the patient was admitted as a cash patient. The CE billed him Rs. 2.41 lakhs. However, they have a cash package for gallstone surgery for Rs.1.39lacs. CE discounted the bill to such extent and the patient was discharged upon payment of</p>

Rs. 1.39 lacs.

We do not find any scope of interference.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

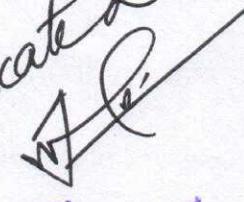
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission

