

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/HOW/2023/180

Ms. Baishali Bhowmik Complainant

vs

Life Care Nursing Home, Howrah.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	05/10/2023	<p>The complaint would relate to hospital negligence.</p> <p>In course of hearing, the complainant would submit that they paid Rs. 30,000/- at the time of admission and further Rs. 30,000/- at the time of discharge that was thrown on the face of the complainant.</p> <p>The attitude of the hospital management is deplorable. However, Ms. Piya Das, Junior Manager would express regret for the same. She would assure, the senior manager would send a letter tendering unqualified apology to the complainant.</p> <p>The complainant is also present online. She would also assure, on receipt of the said letter of apology they</p>



would keep their promise as regards payment recorded above.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]