

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/NAD/2023/177

Mr. Aloke Bhowmick Complainant

vs

Ranaghat Lions Eye Clinic..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	05/10/2023	<p>The complainant got his cataract surgery done at the CE. According to the Ophthalmologist, the surgery was uneventful. The patient got back his vision as expected. The complainant felt uneasiness on the 21st day of the surgery. He found a hair line object appearing on the eyeball that ultimately turned out to be retina detachment for which he is undergoing treatment at a different CE.</p> <p>We do not have any evidence to correlate both the issues being cataract with the retina detachment that could be effectively gone into by the appropriate body of experts being West Bengal Medical Council.</p> <p>He would ask for monetary compensation.</p>

The complainant would contend, he is a small businessman and for such post-surgery complication he has to undergo further surgery involving substantial amount of money.

We do not find any scope to interfere in this case.

The CE is run by a charitable organisation. The Chairman is present online. He would assure us, they would hold a meeting of the general body and if the general body would approve, they would try to help the complainant financially.

We make it clear, such gesture shown by the CE, is in deference to the desire of the Commission and has nothing to do with the cataract surgery complication that the complainant is alleging.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
JL
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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