

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/HOW/2023/190**

Ms. Rima Biswas Singha..... complainant

vs

Ashok Laboratory Clinical Testing Centre Pvt. Ltd., Jodhpur Park.....

**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	13/10/2023	<p>The complaint would relate to an investigation report of USG of whole abdomen.</p> <p>The complainant would contend, the patient was advised for USG in view of per vagina bleeding. The investigation report did not notice any mass lesion however, the concerned sonologist in her impression concluded “<i>please correlate clinically. TVS may be considered for the further evaluation, if clinically indicated.</i>”</p> <p>The patient was advised for surgery by the concerned Gynaecologist and during surgery the tumour could be found and removed.</p>



		<p>The complainant would contend, it was the deficiency on the part of the sonologist to notice the left ovarian tumour that was overlooked by her. In case she was in doubt she should have insisted for TVS.</p>
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		<p>The complainant is indisposed. She is represented by Mr. Soham Kumar Advocate.</p>
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		<p>Mr. Kumar would submit, the observation made by the sonologist to the effect, TVS may be considered, was taken lightly by the patient being a non medical person as no emphasis was put.</p>
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		<p>Pertinent to note, the patient thereafter visited her Gynaecologist who ultimately advised surgery and surgery was done uneventful.</p>
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		<p>On our request, Dr. Haolader HOD, Radiology, IPGMER is present. According to him, observation that the concerned sonologist made in her report was just. Her report was duly considered by the concerned Gynaecologist and surgery was done accordingly.</p>
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We do not find any scope to interfere.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*W.B.*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission