

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/HGY/2023/192

Mr. Provash Ghosh Complainant

vs

Medica Super Speciality Hospital..... Respondent/ Respondents

ORDER SHEET

| Office Note | Order No. | Date | Order |
|-------------|-----------|------------|---|
| | 1. | 13/10/2023 | <p>The complaint would relate to medical negligence that would be outside our domain.</p> <p>Our experts have evaluated the medical records.</p> <p>Dr. Binoy Chakraborty, HOD, medicine, NRS medical college is present as an expert to assist us at the hearing.</p> <p>According to Chakraborty, the co-morbidities that are apparent on the face of the record, do not suggest an ideal situation for Orthopaedic surgery. Surgery was however, done hence, post surgical complication may obvious consequence.</p> |

His opinion is absolutely prima-facie that may be considered by the appropriate body of expert.

At this juncture we understand, patient is in a state of Comma.

We direct Medica to form a Medical Board involving senior clinicians pertaining to the morbidities that the patient has. The Board should also include the treating team. The medical board would try to dispel the doubt that the complainant has expressed in the complaint and would try to answer the queries that the complainant is making before us.

Needles to say, the complainant would be present before the Board.

The entire process would be video recorded.

A copy of the video recording be handed over to the complainant.

The Medica is also directed to give us a report of compliance sharing a copy of the video recording.



The entire process must be done with a month from date.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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