

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:INT/KOL/2023/160

Mr. Sourov Biswas Complainant

vs

S.N.R. Carnival Hospital, Kalyani.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	26/09/2023	<p>The complaint would relate to refusal to give medical records and discharge summary in a case of LAMA.</p> <p>The complainant would contend, the concerned hospital had shown all medical records however, refused to hand it over on the ground that it was a case a LAMA.</p> <p>Esteemed members of our panel are unanimous of the view, in a case of LAMA or DAMA as the case may be, the patient would also be entitled to complete discharge summary along with all medical records so that he/she can decide his/her future course of action.</p> <p>We direct the CE to hand over all records to the complainant.</p>

Dr. Roy representing the CE, would contend, original records have already been shared. He is having photocopies.

Let him give complete set of legible photocopies to the complainant on September 29, 2023 when the complainant would be visiting the CE.

We caution the CE, henceforth, there must not be any recurrence of this type of irregularity.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission