

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:INT/NPG/2023/162

Mr. Mainul Alam Molla Complainant

vs

GNRC Medical Hospital Ltd., Barasat.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	26/09/2023	<p>Despite repeated notices the CE has not sent us any response.</p> <p>CE is absent online.</p> <p>It is a death case. Patient was admitted under Swasthya Sathi. The CE blocked the card and realised Rs. 56,100/- from the Swasthya Sathi Department. However, the complainant had to pay for the medicine bills and consumable that would be squarely covered by the Swasthya Sathi Scheme.</p> <p>The CMOH, North 24 Parganas, is directed to forthwith make a spot inspection and verify the complaint. In case it is found that excess amount has been</p>

realised from the complainant the CMOH would force the CE not only to refund the excess amount but also the necessary penalty that is provided under the Swasthya Sathi Scheme.

The entire process must be done within a fortnight from date with communication to be made to us.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission