

Case Reference: INT/KOL/2023/165

Mr. Debapam Ghosh Complainant

vs

Park View Super Specialty Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	26/09/2023	<p>The complaint would relate to excess payment in a case of Swasthya Sathi admission.</p> <p>The CE has submitted their response. It appears that the CE has realised Rs. 2,880/- on account of Biopsy test and Rs. 5,078/- on account of consumable.</p> <p>Biopsy is not covered by the Swasthya Sathi Scheme as it would be a test after the patient is discharged.</p> <p>Consumable charges have been wrongly realised.</p> <p>We direct the CE to refund the said sum of Rs. 5,078/- to the complainant on sharing of his bank details.</p> <p>The complaint is disposed of.</p>



Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]