

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/HGY/2023/142

Ms. Sudharani Bag Complainant

vs

Spandan Hospital, Teghoria..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/09/2023	<p>The complaint would relate to medical negligence, billing and bedsore.</p> <p>Our esteemed medical members on the panel, have evaluated the medical records. It appears that the patient got cured after prolonged hospitalisation at the first CE for 19 days and the second CE for about 16 days.</p> <p>The second CE continued the treatment in the same direction that the first CE had done it.</p> <p>In case the complainant would have any further issue on treatment protocol she would be at liberty to approach the appropriate forum as against the treating team.</p> <p>We have carefully examined the bill. We find the bill</p>

on the higher side however, in course of hearing, Dr. Partha Pratim Ghosh, the Medical Superintendent of the first CE would offer discount of Rs. 1,00,000/- to be paid on sharing of the bank details by the complainant.

The complainant is directed to share her bank details with the CE so that money could be transferred at once.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Smt Madhabi Das – Member

Authentic
WJ
Secretary
West Bengal Clinical Establishment
Regulatory Commission

WJ