

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/KOL/2023/144**

Mr. Manjit Kumar Singh ..... Complainant

vs

B M Birla Heart Research Centre..... Respondent/ Respondents

**ORDER SHEET**

| Office Note | Order No. | Date       | Order  |
|-------------|-----------|------------|--|
|             | 1.        | 13/09/2023 | <p>The complaint would relate to medical negligence.</p> <p>The patient was admitted with cardiac problem on January 16, 2023. Since then, he was in a twin sharing cabin. At about 12.58 am on January 29, 2023 the patient became unresponsive, Code Blue was declared. He was immediately transferred to ICU where he breathed his last.</p> <p>We have examined the doctors treatment order and clinical notes recorded at 12.58 am. The earlier note was recorded at 6 pm when his BP was recorded at 145/80 however, from 6 pm to 12.58 am there was no doctors recording in the clinical note sheet shared by the CE with us.</p> |

Dr. Raj, the Medical Superintendent, would contend, since BHT was only asked for they did not share other papers. They would have Nursing Register that would show, the patient was evaluated at about 10 pm when his vitals were found to be normal. At 12.58 am the patient press call bell demanding urinal when no abnormality was noticed.

Those records are not with us. Hence, we are not sure as to what had happened in between.

Treatment protocol is completely outside our domain. It would be for the appropriate body of experts to examine the same.

The complainant would contend, he would strongly believe, there was no attendant by the bed side. Had it been so, the patient could have been taken care of earlier.

We would be in a position to deal with the issue once there would be proper evaluation of the treatment protocol by the body of experts.



We grant liberty to the complainant to approach us afresh at the appropriate stage after evaluation of the treatment protocol by the body of experts.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Smt Madhabi Das – Member

*Authentic*  
*W.B.*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

*W.B.*