

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/KOL/2023/152

Mr. Aurangeb Elahi Complainant

vs

Bellevue Clinic, Horizon Life Line Pvt. Ltd. and Sonoscan Diagnostic
Centre..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/09/2023	<p>The complaint has two folds:-</p> <p>i) The hospital is charging separately as registration and attendant charge for OPD consultation apart from the doctor's fees that would be unjust.</p> <p>ii) The same doctor at different places, would charge different fees that would be illogical.</p> <p>On the first issue, we find that Belle Vue has charged attendant charge that was prevalent at the time of Covid. It is no more applicable. Mr. Tandon assures us, they would discontinue such system and refund Rs. 50/- to the complainant as and when approached.</p>

Registration charge is always taken as onetime payment. The complainant would also contend, that it was repeated that Mr. Tandon has denied.

On the second issue, it is for the Doctor and the Hospital where the Doctor is examining the patient at OPD as to what amount would be charged for consultation. Doctor is beyond our reach. Hence, we cannot make any comment on the same.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

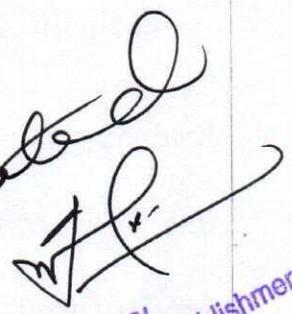
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Smt Madhabi Das – Member

Authentic

Secretary
West Bengal Clinical Establishment
Regulatory Commission

