

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2023/151

Mr. Arnab Mondal Complainant

vs

Dr. Roy's Diagnostics Centre Pvt. Ltd..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/09/2023	<p>The complaint would relate to anomaly in the ultra sonography report. The complainant would contend, on August 22, 2023 the patient was examined by the doctor for ultrasound examination when the concerned sonologist reported, “ovary not visualised.”</p> <p>Representative of the diagnostic centre would inform us, at the time of examination Dr. Hasan, the concerned sonologist, asked the patient to visit again for a repeat test. Accordingly, the patient came on August 23, 2023 when Ovary could be visualised.</p> <p>The complainant would contend, the patient was advised by her Homeopathy consultant to do repeat USG whole abdomen to see the status of the gallstone. Hence,</p>

the repeated examination.

On our request, Dr. Sukharanjan Hawlader, HOD, Radiology, IPGMER is present. He has examined the reports. He has interaction with the parties. According to him, there is no need to interference.

We agree with him.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-


Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission