

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: WBCERC/HOO/72/2024-25**

Mr. Sukanya Mukhopadhyay ..... Complainant

vs

Tulip Hospital & Diagnostic Centre..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	07/08/2024	<p>The complaint would relate to suture infection resulting septicemia in a case of Caesarean C Section.</p> <p>The patient was admitted for delivery at the CE on June 12, 2021. She was kept under observation till June 16, 2021 when she was discharged with her baby with advice to remove the suture after three days.</p> <p>It was the time for second wave of Covid. The patient did not visit the CE again and got the suture removed at her residence.</p> <p>On June 21, 2021 she was taken to Amadpur Hospital wherefrom she was referred to Immambara Hospital where she stayed for few hours and then to a</p>

private nursing home on June 22, 2021 wherefrom she was shifted to Kolkata where she was treated at a private hospital for about 11 days.

She was diagnosed Septicaemia with multi-organ failure as would appear from the discharge note given by the CE.

The complainant is now cured and is under constant check-up.

She would complain as against the first CE for lack of care.

Her grievance mainly relates to the concerned Gynaecologist who was responsible for fixing the suture that got infected.

We understand, she has already approached the West Bengal Medical Council.

Let such complaint before the West Bengal Medical Council, reach a logical conclusion.

In case she is successful she would be at liberty to

apply us afresh.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Aulhan H. Das*

*[Signature]*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

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