

Case Reference: WBCERC/HOW/68/2024-25

Ms. Ayesha Khatun..... Complainant

vs

ILS Hospital, Howrah.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	07/08/2024	<p>Despite notice and repeated phone calls complainant is absent.</p> <p>The complaint would relate to excessive billing.</p> <p>The patient was admitted on and from June 25, 2024 till July 12, 2024. Initially, the patient was under cash mode however, on the request of the complainant, she was transferred to Swasthya Saathi mode with effect from July 06, 2024.</p> <p>For the period June 25, 2024 to July 06, 2024 the CE billed a sum of Rs. 5,01,593/- out of which the complainant paid a sum of Rs. 2,90,500/-. The CE discounted the bill to the extent of Rs. 86,094/-. A sum of Rs. 1,24,999/- is still due and payable. The patient had</p>

already been released.

We do not find any scope to interfere.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission

